



## Internship in Ferries department

### **Who are we?**

In 2005, two restless entrepreneurs founded a startup in the heart of one of the world's travel hot spots, Athens Greece. Initially called travelplanet24, our online travel agency is one of the largest and most recognized leaders in the industry. Our trusted brands, tripsta, airtickets, and travelplanet24 are preferred by more than a million loyal travelers throughout the 50+ global markets that we presently operate in.

With offices in Athens and Bucharest, our committed team of 300 passionate travel geniuses ensure that you reach your destination with guaranteed low prices and dedicated support. We're proud of our company's diversity and the multilingual support we're able to give our customers because of it. We are constantly innovating to add value to your journey and we strive to offer great experiences to online travelers anywhere in the world.

### **What are we looking for?**

Are you energetic and passionate about travel and customer experience?

Are you ready to go from theory to practice?

Are you eager to comprehend how an international online travel agency operates?

We are looking for energetic, talented and passionate students with desire for continuous learning, studies in Tourism or Business Administration to join us on our journey to help people find the best way to travel.

If you are eligible to conduct your 6-month internship, then don't miss the opportunity to apply for this internship position.

### **What will you do?**

As an intern in the ferries team, you will be responsible to ensure that all our customers will have a pleasant and smooth booking experience. Specifically, you will:

- Provide guidance and assistance to our customers via phone and email in any inquiry they might have regarding their reservation or booking process,
- Issue, change and cancel ferry tickets,
- Support any ad-hoc tasks within the department.

You will learn to multi-task and work in a fast-paced and dynamic environment.

### **Why tripsta?**

- You will gain knowledge and experience using the best practices and cutting-edge technologies.
- You will work in a pleasant, modern environment, with young, passionate and energetic people who think creatively and love working in teams
- You will become member of a team comprised of people from 20 different countries
- Work for one of the world's nicest activity... traveling.

### **What to know more?**

Visit <http://www.travelplanet24.com/jobs> and apply or send your CV to [vkaranтони@tripsta.com](mailto:vkaranтони@tripsta.com)